

McDonalds Representations

Sharon Wickson

Good morning

I'm emailing in regards to the extension of the opening hours as we live at the back of McDonald's and it's already noisy and we feel that the extension will be not suitable for us to live with as it's a supporting living house for 3 vulnerable adults.

Jill and Philip Hickman

To whom it may concern

I am writing to strongly oppose the planning permission for the above establishment.

As residents whose house backs onto the Ducklington Lane, we already suffer from noise pollution. To increase this, together with the little boy racers, who frequently rev up and down the lane is inexcusable. Also the need to address the TVP's inadequacy to deal with any traffic issues on Ducklington Lane is a serious concern - even when it's been reported to them. To sum it up, it is a real and very reasonable cause for extreme anxiety and lack of consideration.

I hope you take resident's concerns on board and not allow this additional opening.

Margaret Collett

We live in Colwell Drive just up from the road crossing which is in front of McDonalds and we object to them being given a 24 hours opening license.

We already have to put up with people walking home from late night drinking in Witney and feel that if McDonalds were given this 24 hour opening it would create more noise and disturbance.

Amanda Woollard

I live on the estate behind the perimeter of Tesco Express.

I object to 24 hour opening of McDonald's due to the following reasons:

Noise, we already have to put up with cars screeching around the petrol station forecourt at all hours of the night, with loud exhausts & sounding their horns. I believe people calling into McDonald's will increase the amount of cars pulling into the forecourt & Tesco carpark to consume their food & drink. We already have alot of noise from the garage when it's closed at night, people cutting through, shouting when they are drunk.

The cash point alarm goes off on a regular basis, the forecourt cleaners use generators for their jet hoses, before 6am. So we put up with alot already.

Rubbish, our estate is used as a cut through constantly, for people to get to Tesco & McDonald's so we get alot of rubbish dumped & we never get our estate cleaned as it is! The worst part is the hedge from McDonald's to the Astro turf pitch, it's disgusting, there are rats, ive seen plenty. They also use Pure gym car park as an eating area & dump their rubbish. Tesco

carpark has two bins in that small area & rubbish is still chucked out of car windows, I believe this would get worse.

Anti- social behaviour, McDonald's open all night will be a hub for youngsters to gather when everywhere else is closed. People walking from town will be able to go there for the same reason, so that route from town could cause more noise for residents.

Smell, if it's hot at night & I want my windows open i dont want to smell hot fat etc. They did have big drain issues , the smell was horrific , has that been sorted?

Samantha Lyon

I am writing as a local resident living directly opposite the premises to formally object to the new premises licence application referenced above. My objection is grounded strictly in the failure of this proposal to uphold the Licensing Objectives, specifically The Prevention of Public Nuisance and The Prevention of Crime and Disorder.

The proposal to serve late-night refreshment through external service hatches represents a significant and detrimental shift from previous operational models. While a drive-through restricts customers to their vehicles, an open-air pedestrian service hatch actively invites people to gather, loiter, and consume food in the immediate vicinity outside the restaurant during noise-sensitive hours.

I object to this application based on the following critical points:

1. The Prevention of Public Nuisance (Noise and Sleep Disturbance)

As a near neighbour, my household will be directly impacted by the ambient noise generated by customers congregating on foot around the external hatches. Sound travels significantly further at night when background street noise drops. People eating, socializing, and slamming car doors in an open-air environment into the early hours of the morning will cause severe sleep disturbance and ongoing public nuisance to surrounding residential properties.

2. The Prevention of Crime and Disorder

The local area has historically suffered from antisocial behavior, and the site has previously been identified as a localized crime hotspot. In prior planning discussions, statutory consultees—including Thames Valley Police—raised serious concerns regarding crime and disorder risks at this location. While those concerns were previously mitigated by limiting operations or focusing on drive-through-only service, this new mechanism completely changes the risk profile. External hatches create an uncontrolled outdoor gathering point, which is a known catalyst for anti-social behavior, loitering, and late-night friction.

Request to Re-Consult Statutory Consultees

Given that an external pedestrian walk-up hatch alters the public order and nuisance dynamics entirely compared to an indoor or drive-through operation, the original mitigations agreed upon by the applicant are no longer relevant. I strongly urge the Licensing Authority to re-approach and formally re-consult statutory consultees, most notably Thames Valley Police and Environmental Health. They must be given the opportunity to review this specific pedestrian-hatch setup, as it fundamentally compromises the licensing objectives and effectively grants a licence to generate public nuisance in a residential neighbourhood.

Wally Jackson

we would like to object in the strongest terms at the licensing application by MacDonalds in Ducklington Road in Witney as we are concerned about the increase in traffic noise and general noise pollution at the lights of the crossroads of Ducklington Lane and Station Lane.

We already have to tolerate loud music from cars, revving engines and vehicles in general speeding away from the lights at excessive acceleration. This will only worsen if MacDonalds is open 24/7 and has licence to dispense in the late hours or all night.

It is also quite likely that a younger element will continue to make use of the B&Q car park after the shop is closed as their favourite skid pan and or meeting point if MacDonalds is more accessible later at night.

Lynn Wraight

I live on Colwell Drive, opposite B&Q.

Do you not think we already have enough to put up with? Burglar alarms from the industrial park at all hours, car alarms from B&Q, idiots with stupidly noisy exhausts who drive about aimlessly seemingly intent on making everyone's life a misery, then add to that cars and bikes sitting at the traffic lights revving their engines, it's already a very noisy place to live but at least it quietens down through the night.

McDonalds opening 24 hours will make a bad situation worse, when the pubs turn out people will make their way to McDonalds so the noise issue in the area will be worse than it is now, there's already a lot of rubbish/food just chucked on the ground and now it's summer there's a lot of broken glass kicking about as well (not from McDonalds granted but still a pain in the arse for dog walkers).

There will almost certainly be people congregating and chatting (shouting) to friends and if you think because it'll be 'drive through only' it will reduce the noise impact I'm afraid you're being delusional.

Kinga Piotrowska

I have just found out that McDonald's have applied for planning permission to operate 24/7 and it was granted; they also applied for late night refreshment license and I would like to raise my concerns.

I live quite close to McDonald's and many times I have witnessed some disturbance with groups of young men gathering near petrol station or McDonald's at night, people racing cars down Ducklington Lane and revving engines at traffic lights. No doubt, if McDonald's is opened even longer, these issues will get even worse and the residents then will have to keep their windows closed at night to avoid noise pollution, which is especially bad in summer.

Please let me know if you have any questions

Michael Collins

I have tried several times to make my objection comments on your site but I just keep getting the message error occurred when submitting my comments so as a last resort please can you pass these comments on to the relevant party.

McDonald's planning application to open 24 hours should have been put before a full elected committee of councillors as stated in the many letters of objections from residents & the public as they would be answerable at the ballot box,

After the comments of objection by Thames Valley Police, Witney Town Council & many members of the public a watered down agreement between McDonald's & WODC planners permitting the DriveThrough & delivery operations only, was passed by delegated unelected WODC planning officers who seem to have ignored all of the objections.

It was Thames Valley Police who raised the fact that McDonald's would have to apply for this late night licence. Please ask to see their original objection comments.

Residents should be allowed the right to get a decent night's sleep.

McDonald have never adhered to any recommendations in previous planning consents,

They do not pick up litter from outside the restaurant boundary, they don't control the cooking odours.

Putting up signs asking late night customers to respect neighbours is a complete joke.

Please reject this licence as we have put up enough since they opened, at present at 11.30 pm the noise, smells, light pollution & anti social behaviour finally stop.

They are simply bad neighbours who don't care less about residents or the local environment, just profit.

Lisa Collins

Having tried unsuccessfully to submit my comments on your website, I would ask that this email be passed on to the relevant party.

I would like to object to the late night licensing application made by McDonalds.

I have lived opposite the premises since its opening and have on many occasions experienced a negative impact on the amenity of those of us living nearby.

The noise disturbance at unsociable hours has a detrimental impact on sleep quality.

The premises have often been used as a gathering point for people in cars and on motorbikes resulting in noise from engines revving, screeching tyres, loud music and shouting.

No amount of polite notices requesting that customers keep noise to a minimum out of respect to neighbours will make a difference to this. These problems are something the staff there have never been able to control.

The cooking odour is always present but has been noticeably unpleasant during the recent hot weather. Over the years the smell has consistently been an issue with the extraction system itself being extremely noisy and often left running all night long.

The light pollution from signage is excessive and again very often left on all night.

Nearby residents have no option but to keep windows closed, use earplugs and blackout blinds in order to sleep. At the moment we can hope for some respite once the premises are closed, if lights are turned off and if there are no late night gatherings. We stand no chance if this application is granted and McDonalds is allowed to open 24hrs, even if it is 'just' as a drive through.

The issue of litter is an ongoing problem which has never been kept on top of, resulting in more sightings of rats in and around our homes and neighbourhood.

I would ask you to kindly consider the impact on the amenity of residents if the Drive Thru/delivery service was allowed to operate opposite our homes

Councillor McCarroll

I've been canvassing on this over the last few weeks, there are clear strong objections to a late license which I hope some have shared direct with you.

Some primary concerns around the noise and gangs late at night. Other concerns include the pervasive smell with the prevailing wind, either grease from the premises (or other days from the Sewage works!) so residents on Colwell and Mallard are particularly against this.

For balance, I few found few in favour and some not fussed either way.

But I think the concerns raised by TVP, and the reason this has come to licensing needs to have primacy; it is a hot spot and will attract more attention in a residential area.

This is not the town centre where residents move expecting more night time noise and disruption.

Please note my strong objection to a license being granted to the applicant.

I will endeavour to attend committee when this is brought.

Witney Town Council

Witney Town Council has no objection to this application.

Members nevertheless wish to raise concerns regarding the potential for public nuisance arising from the proposed 24-hour operation. In particular, consideration should be given to

the possible impacts of late-night activity, including noise, anti-social behaviour, and littering in the surrounding area.

The Council encourages the applicant and the Licensing Authority to ensure that appropriate measures are in place, and that the premises are subject to ongoing monitoring and review, to mitigate any such impacts should they arise.

These observations are made in relation to the licensing objectives set out in the Licensing Act 2003, specifically the prevention of public nuisance and the prevention of crime and disorder.